LIT\646140.1

In the United States and Processing  In re Application of: Aleksander Szlam, et al.  Serial No. 09/437,414  Filed: November 10, 1999  For: Method and Apparatus For Dynamic And Interdependent Processing of Inbound Calls  And Outbound Calls  REQUEST FOR FILING RECEIPT AND NOTICE OF MISSING PARTS STATUS  On November 10, 1999, by Express Mail Label No. EL 429259605US, attorney docket number 031041.0091, a Patent Application was filed for the subject invention. Our return postcard (copy enclosed) indicates that the subject patent application was assigned serial number 09/437,414.  We have not yet received a Filing Receipt Form PTO-103 or a Notice of Missing Parts therefor. Please advise as to when we may expect to receive the Filing Receipt and the Notice of Missing Parts.  Respectfully submitted,  Charles L. Warner II Reg. No. 32,320  SMITH, GAMBRELL & RUSSELL, LLP Promenade II, Suite 3100 1230 Peachtree St., N.E. Atlanta, Ga 30309-3592 (404) 815-3737 Our Docket: 031041.0091		Patents
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I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to: Assistant Commissioner for Patents, Washington, DC 20231, on February 21, 2000.	Promenade II, Suite 3100 1230 Peachtree St., N.E. Atlanta, Ga 30309-3592 (404) 815-3737	
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Huong Le Giap		



Please stamp with the date of receipt & return to addressee.

APPLICANT: Szlam et al.

RECHESTRANCE

SERIAL NO .: Not Yet Assigned

RECXMOX

MARK:

TITLE: M & A for Dynamic and Interdependent Processing of Inbound

Calls and Outbound Calls

PAPER SUBMITTED: Utility Patent App. Transmittal, Specification (36 pgs), Drawings (8pgs), Declaration, 37 CFR 3.73(b) Statement,

Sender: **Date Sent:** 

CLW

11/10/99

POA, Reissue Transmittal, Offers to Surrender & Petition to Commissioner

Our File:

031041.0091

EXPRESS MAIL RECEIPT NO.

EL429259605US